

After installing my converter box, I lost some of the channels I used to get. What should I do?

After hooking up a converter box to your TV set, or installing a new digital TV set, you will need to scan (also known as "auto-tune") for new channels to make sure you receive all of the digital stations broadcasting in your area. While some boxes do this automatically, you may need to select scan manually.

Because some digital stations that are already on air are moving to different channel numbers after the DTV transition, you may need to rescan again after June 12, 2009, to ensure that you receive all of the digital stations broadcasting in your area.